

RAPIDlink RL10 Device Quick Start Guide



RAPIDlink
Powered by PERMACONN

For detailed information refer to the RAPIDlink RL10 installation manual on www.rapidlink.com

This guide provides step-by-step instructions, with simple explanations to get you up and running.

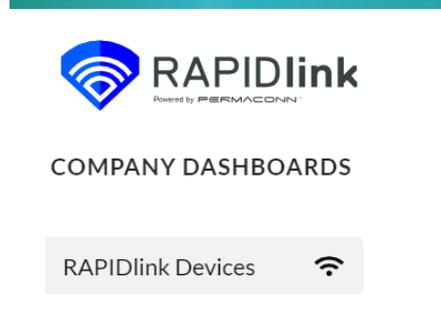
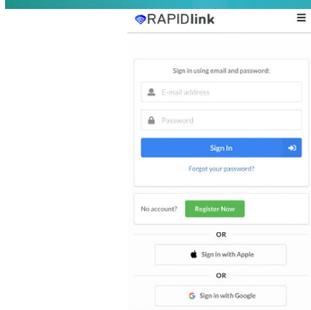
Before you start, check you have each of these:

- A RAPIDlink company account, contact our sales team on 02 9352 1777 to have one created.
- A RAPIDlink user account that is connected to your company account. You can create a user account by registering at <https://au.rapidlink.com> or contacting us. Another user from your company can then invite you to connect your user account to the company one.
- A 10-15V DC power supply.

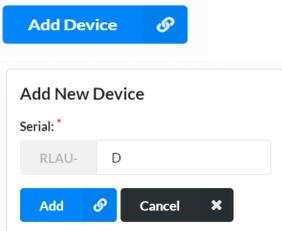
Steps to activate your RAPIDlink Device:

1. Login to the RAPIDlink Portal www.rapidlink.com

2. Select RAPIDlink Devices from the side panel



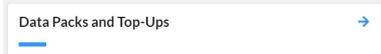
3. Click Add Device button and input serial number(s) (found on the back of your device) in the text box after RLAU-D.



FYI To register multiple RAPIDlink devices, add all the Device Serial Numbers first, then click on dashboard to add Data Packs.

4. Add Data Packs to your Device

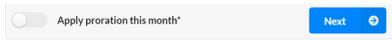
- Select your Device from the RAPIDlink Devices dashboard under name column. You can name each device to help identify it along with its unique Device Serial Number.
- Select Data Packs and Top-Ups.



- Select Change Data Pack Button.



- Select required New Data Pack and click Next Button. *



- Read and accept Terms and Conditions and click Subscribe Button.



5. Power up the Router

- Connect each antenna to the RAPIDlink unit using supplied cables and mount using the ground plate supplied (or a metal surface).
- Apply 10-15V DC power at the +/- ports on the lower left of the device.



RAPIDlink LED Indicators

LED	Activity	Indication
Status	Green Flashing	Processor ok
	Red Flashing	Processor rebooting
	Off	Processor off/ No power
Mobile	Green Flashing	Data traffic
	Green ON	No data traffic
	Amber ON	Standby
	Red flashing	Data plan exhausted
	Red ON	Offline
Signal	Green ON	Good signal strength
	Amber ON	Moderate signal strength
	Red ON	Poor signal strength
	Off	No signal strength
Internet	Green Flashing	Data traffic
	Green ON	No data traffic
	Amber ON	Connectivity issues
	Red ON	Unit is offline
Wi-Fi	Green ON	Wi-Fi connected
	Amber ON	Wi-Fi on/ No internet
	Red ON	Not connected
	Off	Wi-Fi not enabled

Congratulations your RAPIDlink Device is now online and active!

*Applying proration reduces allowed data proportionally for proportional cost in the first billing month. For example, if subscription occurs on the 15th day of a 30 day billing month, data pack will cost 50% less for 50% of pack data allowance. It is calculated in number of days left to the end of month.